

Refund Policies for Study Abroad & Passport Application Effective January 1, 2022.

SCENARIO	REQUEST	AMOUNT OF REFUND
Study / Visa Application		
An applicant has been refused admission to study in Abroad.	Request for a refund.	65% of amount paid.
Applicant has requested to discontinue admission application before or after a decision has been made.	Request for a refund.	30% of amount paid.
Health reasons A student is unable to start in the semester for which he/she has been admitted due to health reasons.	Request for a refund.	Requests will be reviewed on an individual basis after after an approved medical documentation from the applicant about the health condition has been presented
An applicant has been refused study visa to study in Abroad.	Request for a refund.	0% of amount paid.
Passport Application		
Applicant has requested to discontinue passport application within 48 hours of payment.	Request for a refund.	100% of amount paid.
Applicant has requested to discontinue passport application within 96 hours of payment.	Request for a refund.	25% of amount paid.
Applicant has requested to discontinue passport application after 96 hours of payment.	Request for a refund.	0% of amount paid.